

# Privacy statement

Delft Congress Support respects the privacy of all users of our web service and guarantees that the personal information that is provided to us is handled confidentially. When you work with Delft Congress Support as an event organizer, we only ask you to provide us with information that is needed for our billing service and communication directly related to our services. When you use our services as an event participant, we ask you to provide us with personal and address information for the creation of route navigation and to simplify the registrations to future events you are interested in. For the use of our systems, providing this information is mandatory.

In addition to contact information, for some of the event for which you have been invited we might need additional information. When we need additional information we will indicate if providing this information is mandatory.

We will store registration information that you have provided for a period of 12 months after the event for which you have registered has taken place. The reason for this is the fact that many events take place every year.

If you register for an event, we can choose to make personal information available to the other participants of this event. Documents and photos that you have added to the repository of an event are always viewable for all participants of the event. The other information that you provide in relation to an event, for instance in the registration form or in a survey, are only viewable to the hosts.

Any (personal) information that you provide is only available to persons that are involved in the events for which you (de)register. These persons have to authenticate themselves by means of a password. Your information is never public nor viewable by internet search engines.

We will NOT sell your personal information and only provide it to a third party when it is directly involved in services related to the event you have registered for.

You have the right to validate you information and change it when necessary through written request to [info@delftcongress.com](mailto:info@delftcongress.com)

We appreciate the confidence that you have in us and we will handle you personal information with the greatest care.

On our websites we use cookies. Cookies are small snippets of information that are stored by your internet browser. We uses cookies to identify you during repeating visits and for the safety and protection of your personal information.

If you wish to give feedback or make a complaint about our privacy policy, or if you have the opinion that our site does not comply with our privacy policy, you can contact us through phone or email.